

Quality Management and Continuous Improvement Policy

At Coreus we strive to provide our Clients with services which meet and exceed their expectations and to be their consultant of choice. To support the Group in achieving this we have established a clear and robust Quality Management system that has continuous improvement at its heart.

This Quality Management Policy Statement sets out our commitment to quality management and continuous improvement.

1. OUR COMMITMENT

We are committed to continuous improvement and have established a Quality Management System which provides a framework for continuously measuring and improving our performance. We see continual improvement as a business requirement and part of our culture. Our continual improvement is measured against specific quality KPIs.

2. RESPONSIBILITIES

Andrew Clancy, Coreus Group Managing Director, is ultimately responsible for quality within the Coreus Group. Helen Mason, The Director of Enabling Services acts as the Quality Manager for the Group and is responsible for overseeing the co-ordination, review and updating of the Quality Management System. The Group Directors are responsible for the day-to-day implementation of the Quality Management System within their teams.

3. OUR APPROACH

Our Quality Management Systems encompasses the following key areas of management:

- + Health and Safety Management
- + Project Management
- + Cost Management
- + Sustainability and Environmental Management
- + Human Resource Management
- + Information Management
- + Financial Management
- + Business Development
- + Customer Satisfaction
- + Continuous Improvement

REVIEW

This policy shall be reviewed on an annual basis and as and when necessary to reflect changes in relevant legislation.



Andrew Clancy

Managing Director

Date: 3rd December 2023